From: (b)(6):

To: <u>Crawford, John (NIH/OD/ORS) [E]</u>

Cc: Mason, Russell (NIH/OD/ORS) [E]; Griggs, Christine (NIH/OD/ORS) [E]; Harman, Carole (NIH/OD/ORS) [E];

Taylor, Rodney (NIH/OD/ORS) [E]

Subject: RE: [Ext] ACRF complaint

Date: Friday, February 21, 2020 12:32:32 PM

Attachments: image001.png

Will do!! They did had the half & half PC available. 31 has an extra bag....getting it to ACRF now. Detailed plan to follow.

Thanks

(b)(6);

(b)(6); Contractor Info

eurest | (b)(6); Contractor Inf

m. (b)(6); Contractor

connect with **people**. inspire through tood. create solutions. live our promise.

www.eurest-usa.com



From: Crawford, John (NIH/OD/ORS) [E] <crawfj@ors.od.nih.gov>

Sent: Friday, February 21, 2020 12:05 PM

To: (b)(6); Contractor Info; Name of Non-Key Personnel

com>

Cc: Mason, Russell (NIH/OD/ORS) [E] <russell.mason@nih.gov>; Griggs, Christine (NIH/OD/ORS) [E] <christine.griggs@nih.gov>; Harman, Carole (NIH/OD/ORS) [E] <harmanc@ors.od.nih.gov>; Taylor, Rodney (NIH/OD/ORS) [E] <rodney.taylor@nih.gov>

Subject: [Ext] ACRF complaint

Importance: High

This email contains a link or attachment. Please make sure it's from a trusted source before you open the attachment or click on the link

(b)(6);

Please see the email below. I expect the half & half situation to be fixed by Monday. As to cleanliness, the staff needs to be held accountable for keeping the unit clean. Let me know the plan to get things back on track.

I am not one who likes to complain however it is just getting so bad in the 2nd floor cafeteria I felt you needed to know.

Things have never been right since I first emailed you.